

### Home to High-Rise ™

Go straight to the top by choosing AVS Elevator. Your elevator & mobility service, installation and repair company. We are Safe, We're local, we're available around the clock. AVS Elevator provides you a cost effective, alternative from the major conglomerate corporations. - call us today! (503) UP-N-DOWN - (503) 876-3696

## Dear Valued Customers...

**AVS Elevator:** We would like to update you on responding to the rapidly changing environment caused by the continued spreading of coronavirus (COVID-19). We feel well prepared to maintain all of our functions with Social Distancing Employed and we acknowledge there may be needed adjustments along the way as we, along with you, navigate through these unprecedented times. We highly value your business, and we appreciate your cooperation with the new Social Distancing Practices.

*Effective Wednesday, March 16th, 2020:* The Majority of the AVS team members will be working remotely until further notice. We continue to monitor Oregon mandates and will act accordingly. Please rest assured that we are confident that we have the technology and committed team members needed to maintain Home to High-Rise Care TM with Social Distancing Employed.

\*\*\*\*Note: The State of Oregon BCD is maintaining its Elevator division code compliance to remain fully enforced with no changes to the required testing requirements including: ASME A17.1 & 2 - ASME A18 Minimum maintenance test standards.

\*\*\*\*AVS : is offering options to these required minimums on a case by case basis: (503) 876-3696

\*\*\*\*AVS : We take great pride in maintaining open communication with safe and clean and job sites.

### A few items to note:

The methods of reaching us remain the same - our email addresses and phone numbers have not changed. Hours of operation remain the same with support available 24 hours a day from Home to High-Rise TM. Business travel has been ceased except in very limited circumstances in order to protect our employees. We remain dedicated to our customer relationships. If we need to adjust how an engagement is approached due to changing requirements on either end, we will work with you to make sure all your needs are met.

We will continue to be committed to delivering an exceptional customer experience, and our passion for helping our customers from Home to High-Rise TM

Be Safe... Please remember that each of us has a responsibility to protect ourselves and our community.

Halan

Date: March 16th 2020. Revised 10/10/2020.

Frank A. Stalen: Oregon Registered RMI -EM18, BCD 769e Advanced Vertical Solutions, LLC - 11140 SW 109th Ave. Tigard Oregon 97223 - www.AVSElevator.com - 24 Hr (503) UP-N-DOWN - (503) 876-3696



### HOME TO HIGH-RISE MOBILITY:

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By: Frank A. Stalen President: AVS Elevator January 15th, 2014

Advanced Vertical Solutions, LLC D.B.A. AVS Elevator is built on the life long experience as a 4th generation native Oregonian and 2nd generation elevator constructor. Frank A. Stalen and his father Paul J. Stalen have spent their elevator careers and lives in the City of Portland, contributing to its local communities. Their combined Oregon history brings AVS Elevator an in-depth study of the elevator industry dating back to the early 1950's and an understanding of its place in our ever growing economy and local communities.

The birth of AVS Elevator came from a steady decline of the service offered by the industry as a whole. For example, the annual service work load for the average elevator constructor has elevated from approximately 50 elevators to 300 per man and growing. Safety, reliability and customer service has been marginalized as profit taking and ever growing overhead percentages drive the work loads of the elevator constructors beyond the breaking point by the industry conglomerates.

"We have set out to bring you an alternative choice and to fill a void in the industry."

In developing our business plan with Mercy Corps Northwest. We set out to establish a sustainble company with a diverse and community focused workforce. We recognize that a diverse work force provides differing and complementary perspectives, and also provides diverse support in each of our employee's community they reside. This is an important pillar of our culture to understand and to provide value to our employees beyond a paycheck and to contribute to our respective communities we live in.

A benefit of being a local, family owned business, we have the ability to set this culture by example and provide the time employees need to foster the culture of giving.

AVS Elevator organized in October 2009 on these foundations. We are not interested in being just another elevator company. Our commitment to manageable work loads, and giving our elevator constructors owner ship of their work, providing a higher quality of life for all of our staff and provides you the best elevator service and customer satisfaction, dedicated to the State of Oregon and it's local communities.

"We proudly provide no-cost and/or reduced cost elevator services to our local churches, disabled veterans, and mobility impaired neighbors when needed in our respective communities." AVS Elevator is, signatory to the International Union of Elevator Constructors. This provides AVS Elevator a State and Union trained work force that is safe and highly skilled and available for work 24/7.

AVS Elevator is your only Tier 1 Emerging Small Business elevator company and would like to thank the City of Portland and its staff for this opportunity to serve the local community and for the City of Portland's recognition of its local Emerging Small Business's. Our experienced and divers team at AVS Elevator is environmentally focused and serving Oregon's local communities, one person at a time.

AVS Elevator is also proud to announce its self as your only local independent elevator company to qualify and be excepted into The Oregon Cooperative Procurement Program "ORCPP" #2577. This allows qualified agencies and organizations access to state contracts to purchase goods and services directly from verified local companies.

Go straight to the top by making AVS Elevator your elevator service and repair company. We're local, we're available around the clock, and our team has over 60 years local experience serving the Greater Portland area. By choosing the AVS team, you choose the safe cost-effective, reliable and resourceful alternative – Thank you!

# Suggestion's:

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